

CDP & Ahold Delhaize Supplier Webinar

Driving ambitious action through supply chain engagement

13 August 2025



Thank you for joining. We will begin shortly.

Speakers



Marek Pejšek
Lead Scope 3 Sourcing
Europe
Ahold Delhaize



Quentin Charbonnier
Account Manager,
Sustainable Supply Chains
CDP

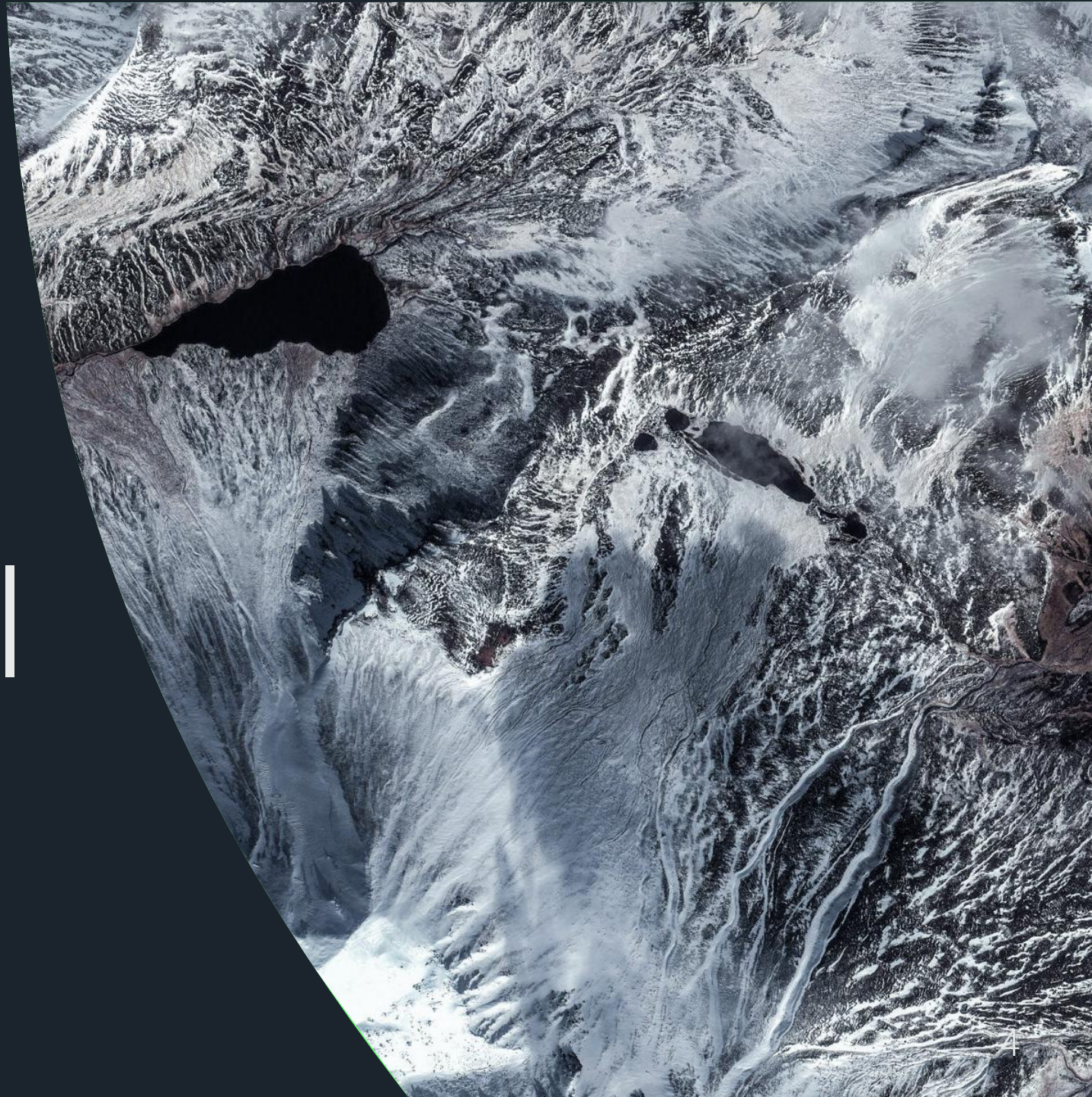


Agenda

- Ahold Delhaize Environmental Ambition
- CDP Overview and benefits of disclosure
- CDP 2025 Questionnaire
- Focus questions for Ahold Delhaize's suppliers
- Accessing CDP's Portal
- Support and Resources
- Q&A



Ahold Delhaize Environmental Ambition



inspiring everyone

**to eat and live better,
for a healthier future
for people and planet**



inspiring everyone to eat and live better

healthy communities and planet plan

customers & communities

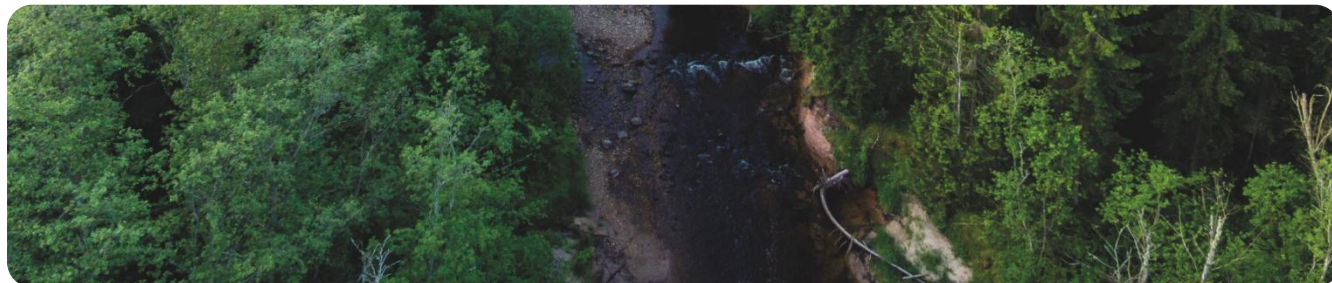
inspire our customers and communities to engage in positive habits

assortment

offer the right assortment

associates

support our associates to be ambassadors for our mission and to eat and live better



healthy planet

climate

accelerate value chain decarbonization

nature

protect nature and biodiversity

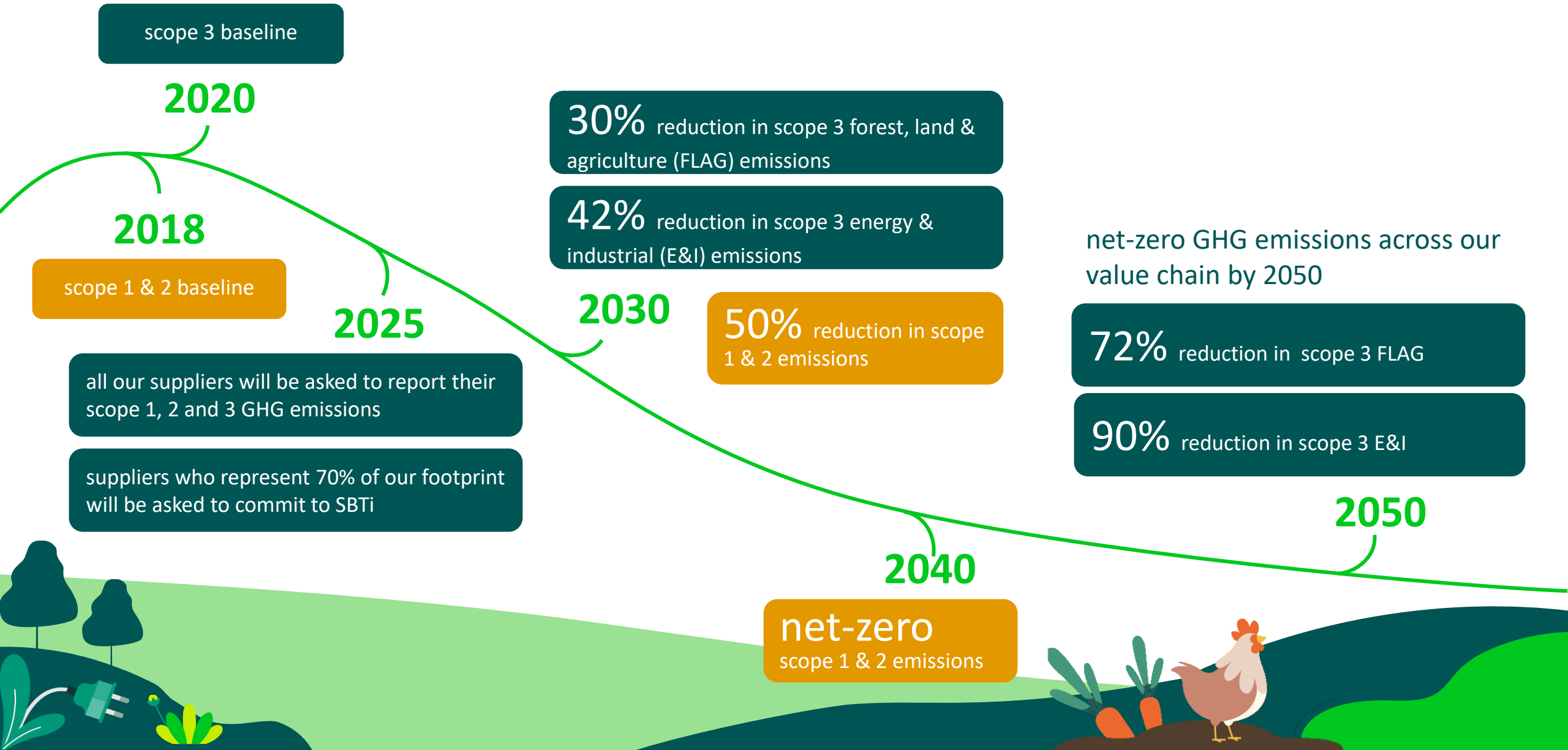
circularity

scale circular models for packaging and unsold food

healthy communities



we are committed to 1.5 degree aligned targets



our approach to decarbonize

Your scope 1, 2 and 3 emissions data is integral to delivering on our strategy.

We use your scope 1, 2 and 3 reported intensity data, along with ours, to better estimate our greenhouse gas footprint. This helps us to focus on material impacts and show reductions over time.

We seek to collaborate with our value chain to decarbonize.

engaging suppliers and farmers on decarbonization levers

1. Agriculture
2. Carbon removals
3. Deforestation-free supply chain
4. Food waste
5. Livestock farming
6. Packaging
7. Processing
8. Raw materials
9. Transportation



suppliers

providing assortments with a lower carbon footprint

In collaboration with our suppliers, we aim to cut the carbon footprint of our local brands' offerings.

Strategies range from promoting low GHG emissions products to investing in product development and offering lower emission protein sources like plant-based alternatives.



assortment

encouraging customers to choose lower emission products

Our local brands promote sustainable choices through loyalty programs, discounts, and transparent product labelling.

We address customer barriers by providing accessible information, inspiration, and incentives for easier, informed decisions.



customers

CDP Overview and benefits of disclosure



About CDP

CDP is a global non-profit that runs the world's environmental disclosure system for companies, cities, states and regions.



640+

Investors with US\$127 trillion of assets



250+

purchasing organizations with an annual spend of US\$6.4 trillion



24,800+

disclosing companies worth two thirds of global market capitalization



~1,000

disclosing cities, states & regions



How we work

Investors and purchasing companies use CDP to make informed decisions, reward companies with superior performance and drive action.



Companies and suppliers provide data on environmental impacts, risks, opportunities, investments, strategies and more.

Why disclose through CDP?

Disclosing to CDP Questionnaire:

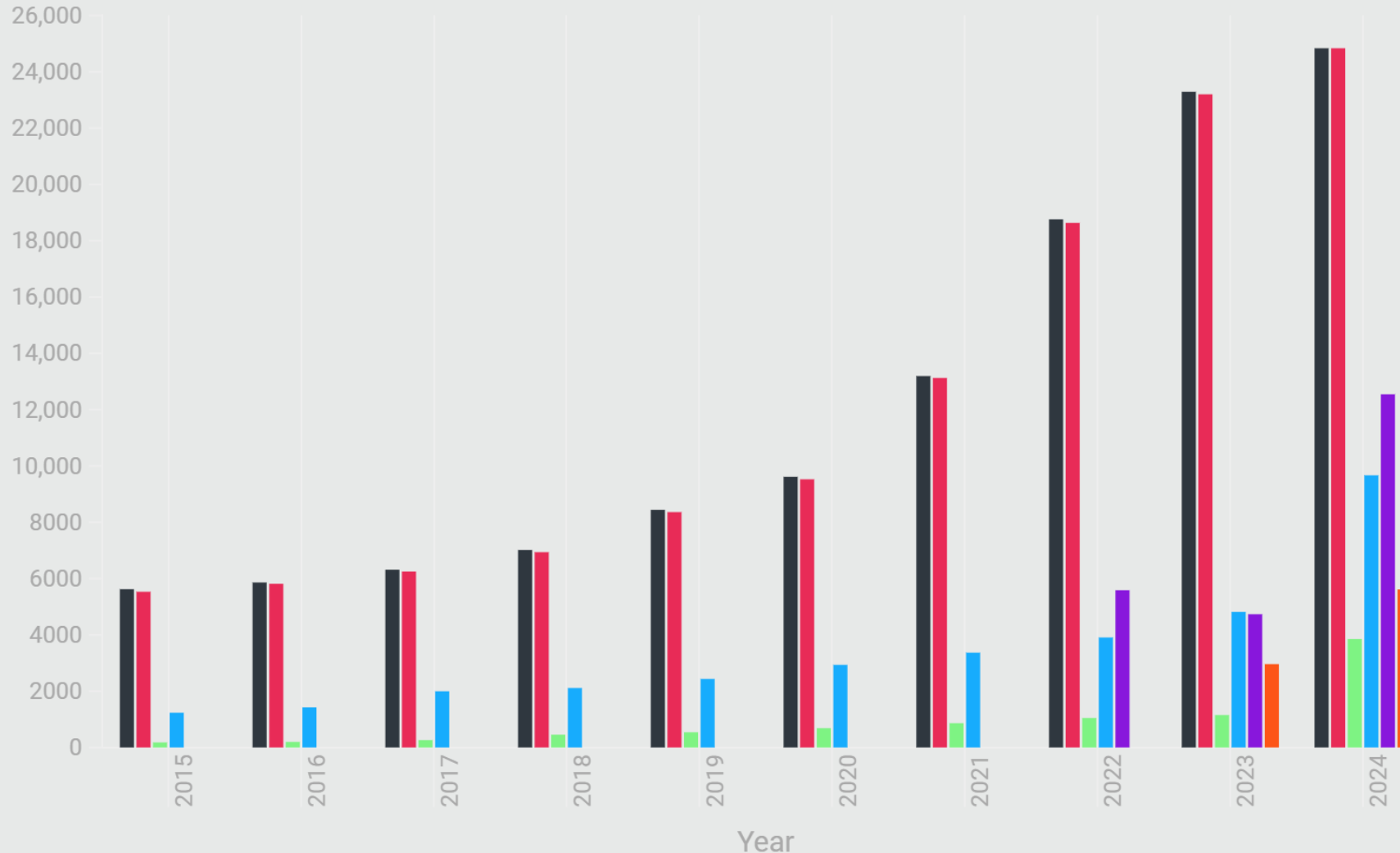
- empowers you to share data with multiple stakeholders through one response. This can enable access to capital and improve business competitiveness.
- provides you with guidance to measure and report your environmental information.
- enables you to report comparable data that you benchmark with your peers.
- helps you uncover risks and opportunities.
- provides you with a score and score report to help you understand your performance.
- helps you get ready for disclosure requirements and regulations.



CDP has made disclosure a business norm



■ Total disclosing companies ■ Climate change ■ Forests ■ Water security ■ Biodiversity ■ Plastics



24,800+ companies worth two-thirds of global market cap disclosed in 2024

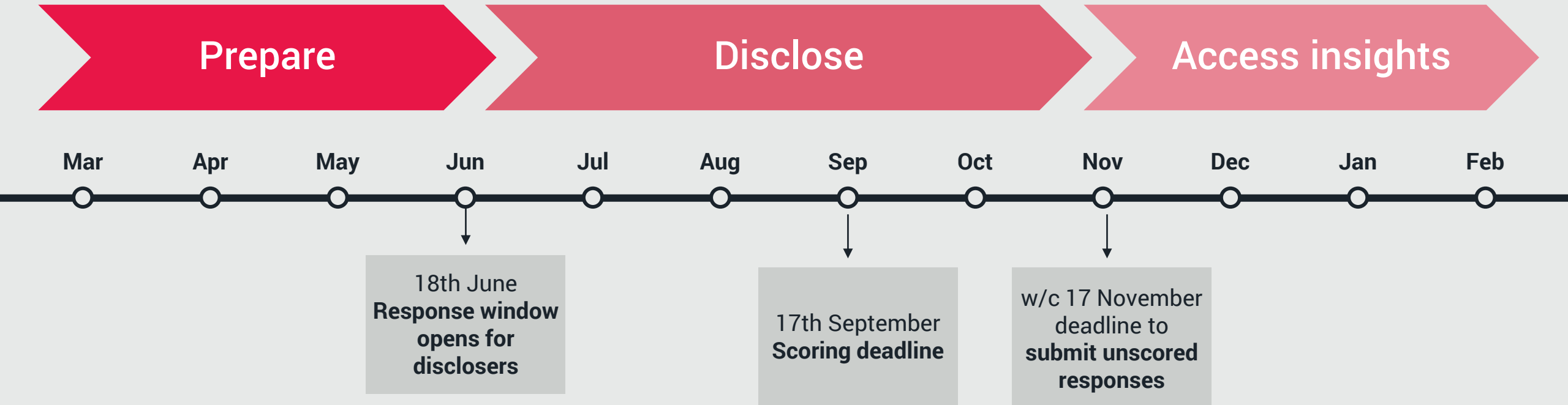
33% increase since 2022 and a 6.5% increase from 2023

7,550+ companies started their disclosure journey for the first time in 2024

CDP 2025 Questionnaire

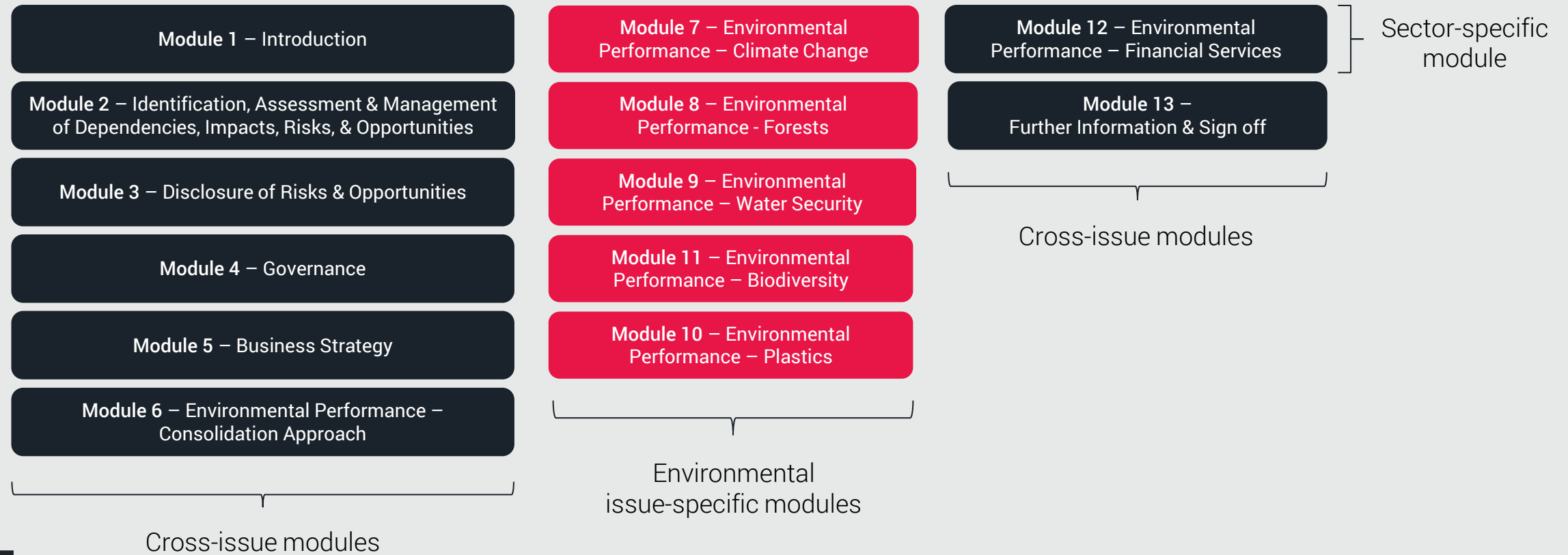


2025 disclosure timeline



Full Corporate Questionnaire:

streamlined, holistic reporting



Environmental issue assignment

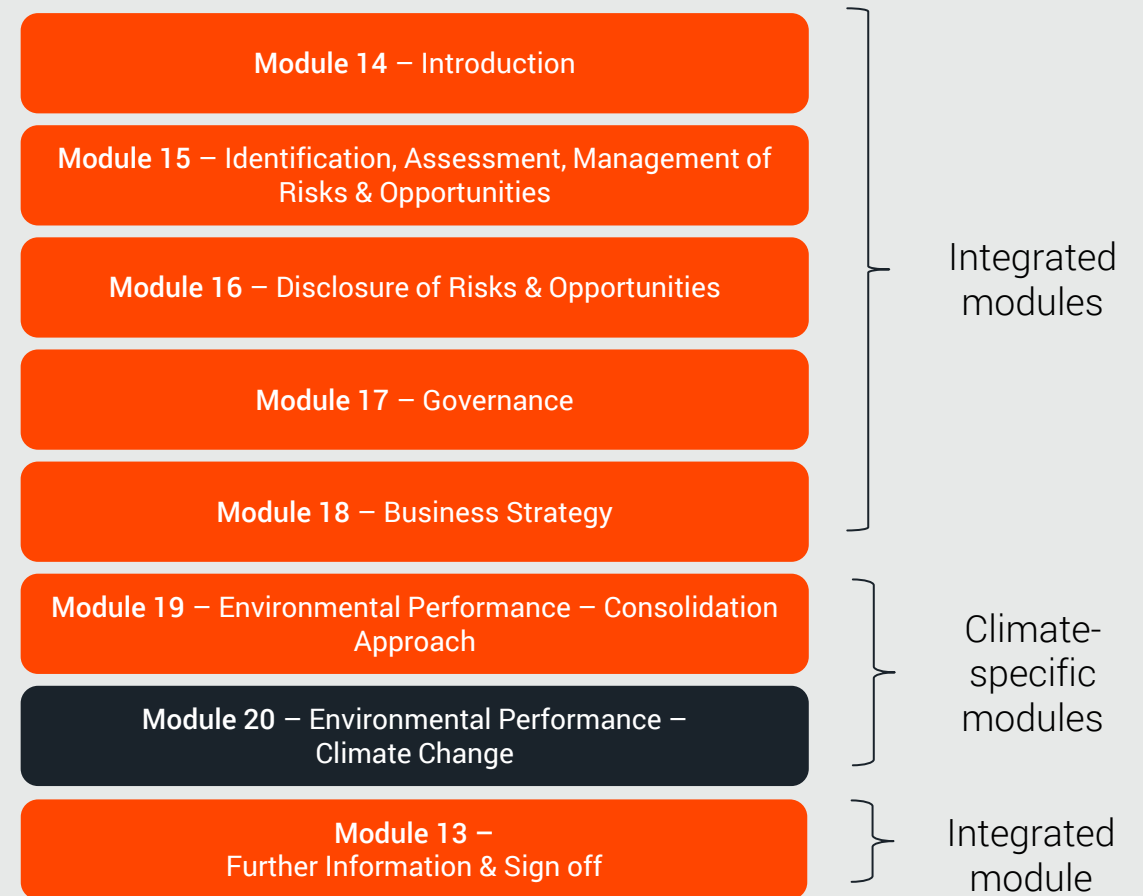
Environmental issue	Disclosers
 Climate change	All corporate disclosers
 Plastics and Biodiversity	All corporate disclosers responding to Full corporate questionnaire (except SMEs and Public Authorities)
 Forests	Corporate disclosers if at least one of the following is met (for SMEs #1a, 2, 4 only): CDP's forests/water industry impact classification; - Sample setting process for organizations with a Capital Markets request - Applied in questionnaire setup for organizations with no Capital markets request A requestor has asked the discloser to report on forests/water security (e.g., a CDP Supply Chain member); Self-assessment: the organization has identified dependencies, impacts, risks or opportunities relating to forests/water security; Opt-in to forests/water security.
 Water security	



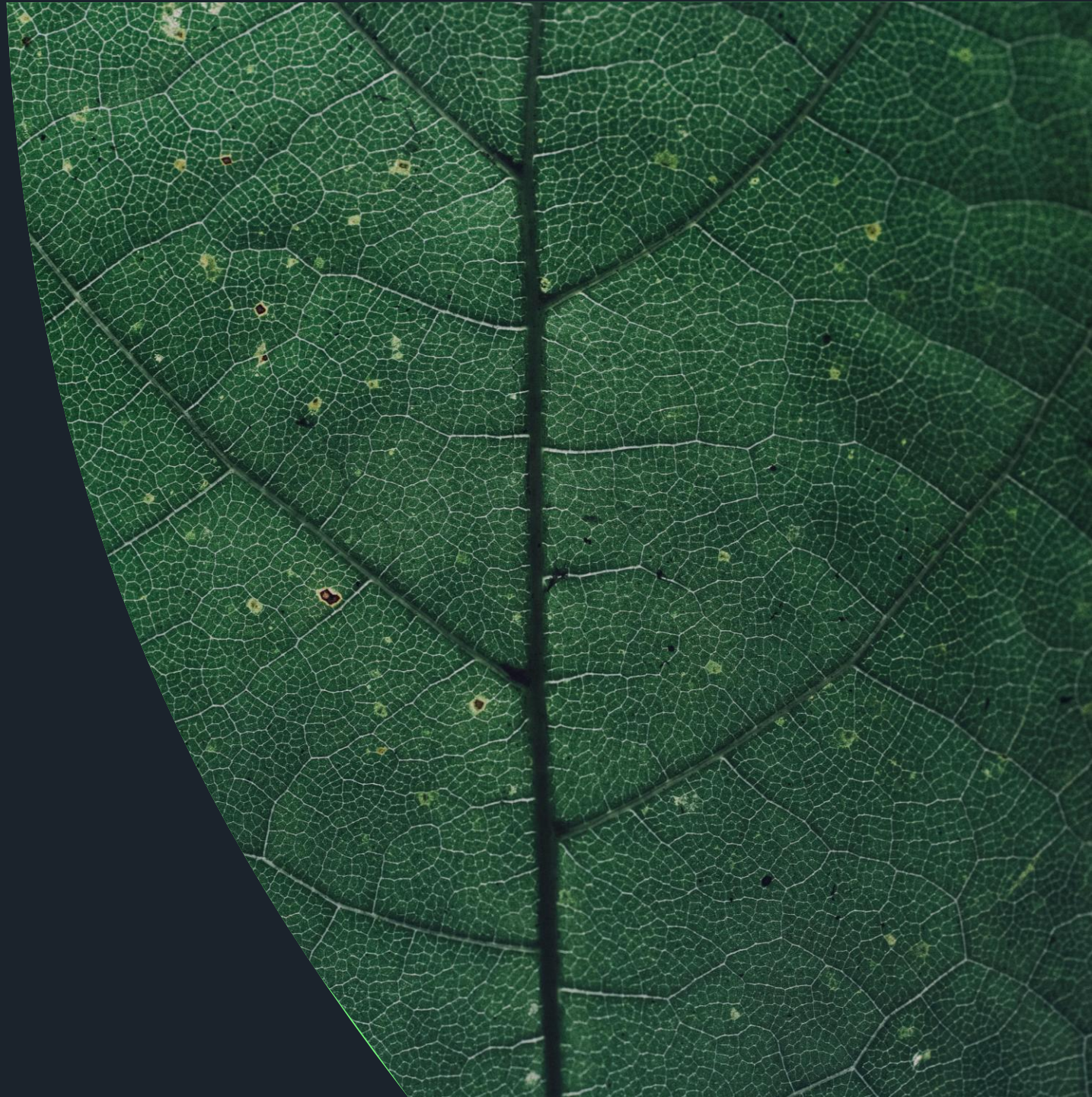
SME Disclosure

- CDP introduced **a dedicated questionnaire for SMEs** in 2024. This will make it easier to understand where SMEs should focus their attention, build capacity and act.
- With fewer questions, a simplified format and enhanced guidance, CDP's climate-focused SME questionnaire is well-matched to the resources of SMEs.
- SME Questionnaire is recommended: IF headcount <500 AND revenue <US\$50 million

CDP is offering a Supplier Webinar dedicated to SME's Disclosure available [here](#)



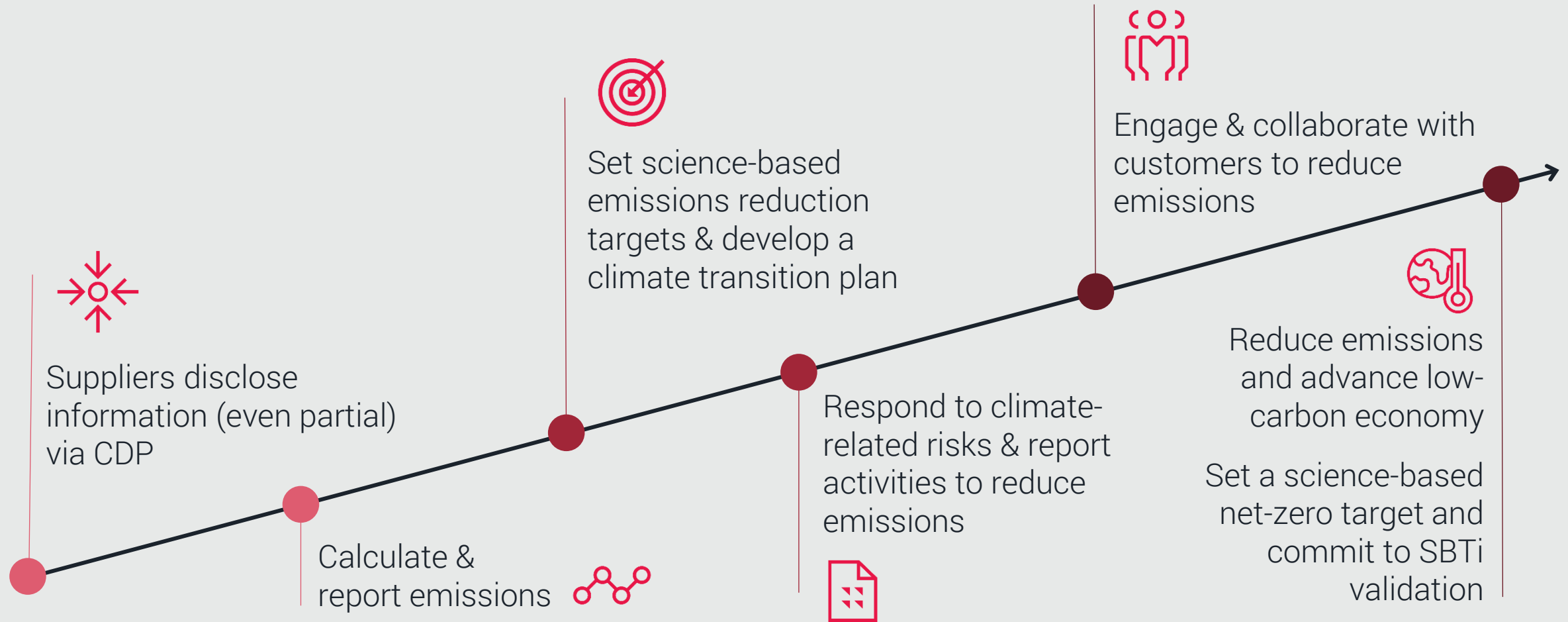
Focus questions for Ahold Delhaize's Suppliers



Roadmap for Disclosing Suppliers



Example: climate



Phase 1: Establish foundation

Phase 2: Build capacity

Phase 3: Improve performance

Focus: Emission data – Scope 1



Scope 1 emissions refer to **direct greenhouse gas (GHG) emissions** that occur from sources that are **controlled or owned** by an organization.

Examples:

- Combustion of fuels (e.g. in boilers, furnaces) for the generation of electricity, heat or steam;
- Combustion of fuels (e.g. in trucks, cars) for the transportation of materials, products, waste, employees;
- Manufacture or processing of chemicals and materials (e.g. cement, aluminium);
- Fugitive emissions from intentional or unintentional releases, (e.g.; HFC emissions from refrigeration or air conditioning; methane leakages from gas transport).

Full 7.6	SME 20.4
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Methodologies to calculate Scope 1 emissions include the direct measurement based on the purchased quantities of commercial fuels (e.g. gas, heating oil) converted to CO₂ equivalents using published emission factors (e.g. [DEFRA](#)).

Useful resources:

1. [GHG Protocol Corporate Accounting and Reporting Standards](#)
2. [GHG Protocol Tools and Emission Factors](#)
3. [Scope 1&2 GHG Inventory Guidance](#)
4. [Scope 1 Training](#)
5. [EPA Simplified Emissions Calculator](#)
6. [SME climate hub carbon calculator](#)

Focus: Emission data – Scope 2



Scope 2 emissions refer to **indirect GHG emissions associated with any purchases of electricity, steam, heat, or cooling.**

Example: Electricity purchased to operate machines, lighting, electric vehicle charging, etc.

Full 7.7	SME 20.5
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As **methodology** to calculate Scope 2 emissions the GHG Protocol recommends multiplying activity data (e.g. MWhs of electricity consumption) by source and supplier-specific emission factors to arrive at the total GHG emissions impact of electricity use. To determine activity data, metered electricity consumption or utility bills specifying consumption in MWh or kWh units can provide the most precise activity data.

Useful resources:

1. [CDP Technical Note: Accounting of Scope 2 emissions](#)
2. [GHG Protocol Scope 2 Guidance](#)
3. [Scope 2 Training](#)
4. [EPA Simplified Emissions Calculator](#)
5. [Scope 1&2 GHG Inventory Guidance](#)

Focus: Emission data – Scope 3



Scope 3, value chain emissions - all the other emissions that occur related to your operations but from sources that you do not own or control.

Examples:
purchased goods and services,
transportation and distribution,
and use of sold products

Full 7.8	SME 20.7
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As **methodology** to calculate Scope 3 emissions, the GHG Protocol offers a Scope 3 Standard with 15 categories of Scope 3 activities, both upstream and downstream of a company's operations.

Detailed, technical guidance on all the relevant calculation methods can be found in the Scope 3 Calculation Guidance, a supplement document to the Scope 3 Standard.

Useful resources:

1. [CDP's Scope 3 Category Technical Note](#)
2. [Greenhouse Gas Protocol Corporate Value Chain \(Scope 3\) Accounting and Reporting Standard](#)
3. [Greenhouse Gas Protocol Scope 3 Calculation Guidance](#)
4. [Webinar: How to calculate and reduce your scope 3 impact](#)

Focus: Verification



CDP regards verification/assurance as a process undertaken by an **independent third party accredited** to perform verification/assurance of the GHG emissions data.

Full 7.9	SME 20.8
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Why verification is important:

- Improving internal processes
- Increasing data reliability towards stakeholders (e.g. clients, investors)
- Identifying risks and opportunities
- Build reputation and gain competitive advantage
- Aligning to regulation & legislation (e.g. Non Financial Reporting)
- Accurate understanding of emissions operationally

For these reasons, CDP supports verification and assurance as good practice in environmental reporting. Verification information is very relevant among the scoring criteria of the Full questionnaire.

Useful resources:

1. [CDP Verification guidance](#)
2. [The business benefits of third party verification of climate data:](#)
3. [FAQ about Verification](#)

Focus: Emission reduction target



Target setting demonstrates your intention to act on emission reduction and provides direction and structure to environmental strategy

Target example:

Ahold Delhaize commits to reduce absolute scope 1 and 2 GHG emissions 50% by 2030 from a 2018 base year



Full 7.53	SME 20.16
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Components of an emissions reduction target:

- Target type:
 - Absolute (tons CO₂e)
 - Intensity (tons CO₂e per unit of activity)
- Base year
- Target year
- Scope
- Targeted reduction from base year in % or Mt CO₂e

Best practice:

Setting a target that is in line with the latest climate science necessary to meet the goals of the Paris Agreement (limit global warming to well below 2°C above pre-industrial levels and pursue efforts to limit warming to 1.5°C)

Learn more on [SBTi website](#)

Focus: Emission reduction Initiatives



Reporting emission reduction activities provides visibility of ambition levels for reducing your GHG emissions and increasing the share of renewable energy used in the future.

It enables your customers to assess your level of maturity on climate action and your progress toward targets

Full	SME
7.55	20.17



Details to be provided on the initiatives implemented:

- Type of initiative
- Estimated annual CO₂e savings
- Annual monetary savings
- Investment required
- Payback period
- Estimated lifetime of the initiative
- CO₂e

Examples of initiatives:

- Energy efficiency in buildings
- Energy efficiency in production processes
- Waste reduction and material circularity
- Fugitive emissions reductions
- Low-carbon energy consumption and generation
- Company policy or behavioural change
- Transportation
- ...and others

Accessing CDP's Portal



Accessing your Portal

3 Options as a Supplier

You disclosed through CDP in the past

- You already have a CDP account
- You can access directly the Portal and log in

You are a new user, and you received an email from CDP

- You received a CDP email informing you've been requested
- You can set up your CDP account following the link shared and access the Portal

You are a new user but did not receive an email from CDP

- You can register using the Register to disclose form

CDP Portal – Sign in & Homepage

https://myportal.cdp.net/

Step 1

Step 1



Sign in

Email Address

Continue

Not a CDP user? [Register](#)

[Go back to Home](#) | [Click here for support](#)

Step 2

CDP Worldwide [Show organization details](#)

Respond

Access your questionnaire

Start here and complete these steps to get access to your questionnaire. Only the submission lead can submit the responses to these steps.

- 1 Confirm Submission Lead >
- 2 Set up questionnaire >

Data products and reports

See all your data products and disclosure data in CDP's legacy platform. >

Step 3

Access your questionnaire

Start here and complete these steps to get access to your questionnaire.

- Choose a Submission Lead
- Set up questionnaire >

Need support?

Find how to guides, videos and technical support in our knowledge articles.

[Visit the Help Center >](#)

Guidance

CDP's guidance provides detailed advice for the 2025 disclosure cycle.

Latest webinar

Watch our most recent



Confirm Submission Lead

Invite team members & set permissions

The Submission Lead is responsible for submitting the questionnaire on behalf of your organization. Every organization needs a Submission Lead in order to submit the questionnaire.

You've joined the Portal as a Contributor; you may choose to take the Submission Lead role now or at any other time in the Team members page.

 The Submission Lead must accept CDP's Website Terms of Use in addition to CDP's Terms of Disclosure. The Submission Lead must indicate that they have read and understood these terms, and that they agree to abide by them. If they do not agree to these terms, they must not use our website, or the CDP Portal.

Continue as a Contributor

Review permissions



Confirm Submission Lead

Home / Organisation Users

Team members

Add or remove software providers

Allow third-party software providers to update your disclosure response.

Manage software providers

+ Invite new member

Contact name	Email address	Discloser role	Requester role
Test Test	testemailaddress@maildrop.cc	Discloser Contributor	

Rows per page: 100 1-1 of 1

The **Submission Lead** is responsible for submitting the questionnaire on behalf of your organization. Every organization needs a Submission Lead to submit the questionnaire. Only **one user** at a time can have the Submission Lead role

Test Test

User details

First name

Test

Last name

Test

Email address

testemailaddress@maildrop.cc

Contact CDP for help changing your email address.

Role and visibility

Disclosure role

Discloser Submission Lead

Requester role

☒ Discloser Submission Lead

☐ Discloser Contributor

I accept CDP's Website Terms of Use in addition to CDP's Terms of Disclosure. By accepting, I indicate that I have read and understood these terms, and that I agree to abide by them. If I do not agree to these terms, I will not use the CDP website, or the CDP Portal.

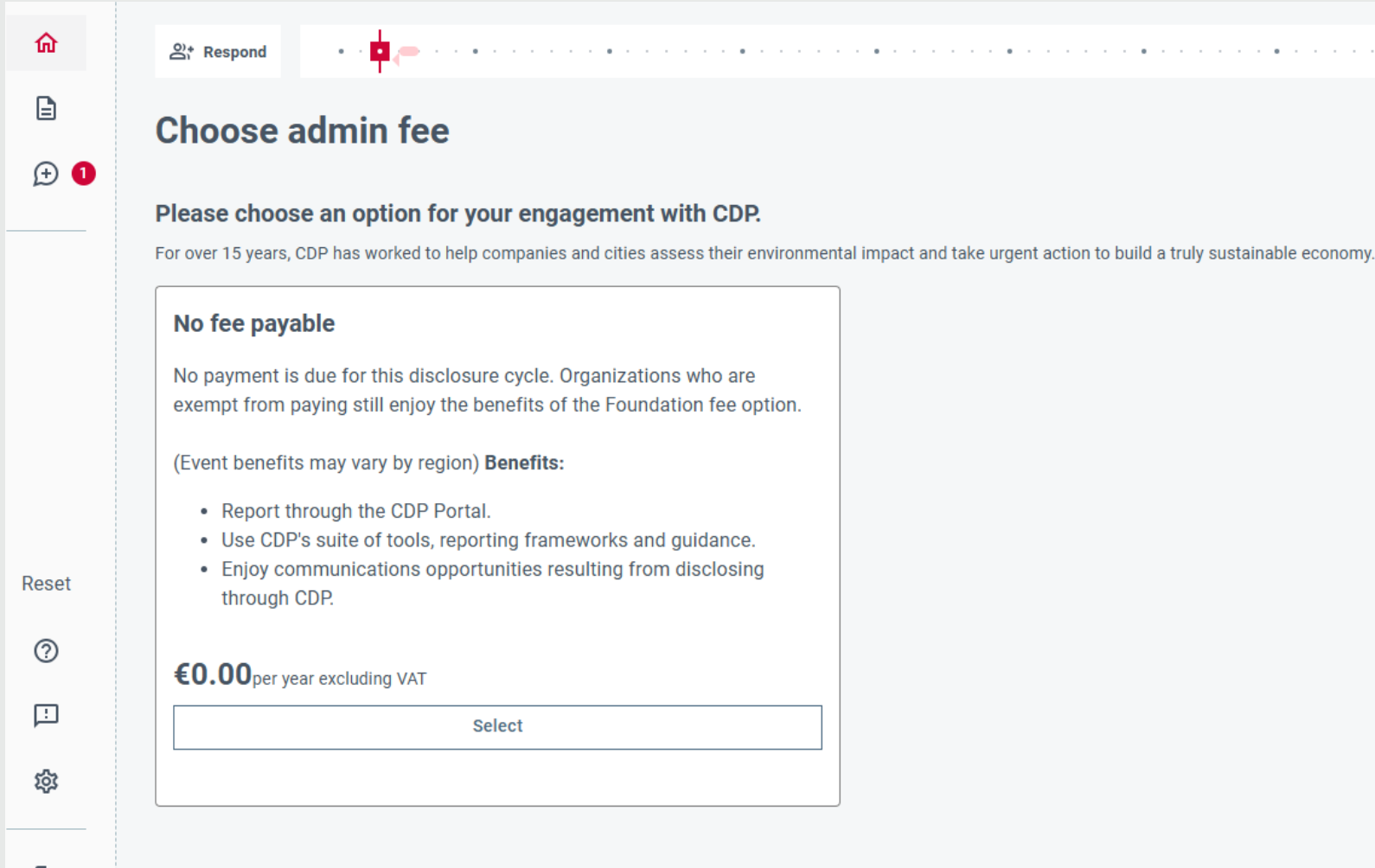
☒

Save updates

Deactivate user

Choose disclosure fee

There is **no fee** to respond to the request from customers.



 Respond

Choose admin fee

Please choose an option for your engagement with CDP.

For over 15 years, CDP has worked to help companies and cities assess their environmental impact and take urgent action to build a truly sustainable economy.

No fee payable

No payment is due for this disclosure cycle. Organizations who are exempt from paying still enjoy the benefits of the Foundation fee option.

(Event benefits may vary by region) **Benefits:**

- Report through the CDP Portal.
- Use CDP's suite of tools, reporting frameworks and guidance.
- Enjoy communications opportunities resulting from disclosing through CDP.

€0.00 per year excluding VAT

Select



Choose disclosure fee

There is **no fee** to respond to the request from customers. You may also receive an investor (CDP Capital Markets) request. In this case, you need to pay an admin fee.

Choose admin fee

Please choose an option for your engagement with CDP.

For over 15 years, CDP has worked to help companies and cities assess their environmental impact and take urgent action to build a truly sustainable economy.

Essential

A lower-cost option for Small and Medium-sized Enterprises (SMEs) and those with a limited budget. Only available to disclosing organizations headquartered outside of North America, the United Kingdom, Europe, Japan, South Korea, Southeast Asia, Taiwan (China), Hong Kong (China), Australia, New Zealand, Bermuda and Guernsey.

Benefits:

- Report through the CDP Portal.
- Use CDP's suite of tools, reporting frameworks and guidance.
- Enjoy communications opportunities resulting from disclosing through CDP.

\$1,115.00per year excluding VAT

Select

Foundation

A basic option for organizations taking their first steps in sustainability.

(Event benefits may vary by region, confirm details with your regional office)

Benefits:

- Report through the CDP Portal.
- Use CDP's suite of tools, reporting frameworks and guidance.
- Enjoy communications opportunities resulting from disclosing through CDP.

Plus:

- Pre-paid entry or priority registration to one regional CDP event.

\$3,100.00per year excluding VAT

Select

Enhanced

Our highest level of membership offers extra benefits for organizations taking a proactive approach to disclosure and improvement.

(Event benefits may vary by region, confirm details with your regional office)

Benefits:

- Report through the CDP Portal.
- Use CDP's suite of tools, reporting frameworks and guidance.
- Enjoy communications opportunities resulting from disclosing through CDP.

Plus:

- Pre-paid/priority registration for two people and company recognition at regional CDP events.
- A CDP Supporter badge for external communications.
- Your company's name listed as a CDP Supporter on CDP's website.
- A quote from a CDP Director to use in your sustainability communications.
- Access to 100 company responses of your choice.
- A detailed Comparative Analysis Report to compare your organization with 10 others of your choice.
- An one-hour introduction with a CDP Accredited Solutions Provider
- A screening of your top 50 suppliers to understand environmental action in your supply chain.

\$7,300.00per year excluding VAT

Select



Questionnaire Setup

< Home

Set up your CDP questionnaire

These introductory questions help us customize the questionnaire for your organization.

Note:

- Your answers here will not be publicly disclosed, even if you choose to make the rest of your CDP response public;
- These questions are not part of your final submission;
- You can change your answers at any time until you submit your final CDP response;
- If you change your answers, the sections in your CDP questionnaire may change too.

The questions cover the following topics. Some may not be presented to your organization:

About your organization

Activity classification

Assessment of environmental issues

Intent to submit

Additional information

[Start questionnaire setup](#)



Questionnaire set-up questions

The 'Questionnaire set-up' allows CDP to customize the questionnaire relevant to the reporting organizations, based on their selections.

Questionnaire set-up is made up of five different sections, including theme relevance and any sector allocation. Note that not all sections may be presented to your organization.

Section	Prompts / Questions
General information	Annual revenue (in US\$) for reporting year Staff headcount Full or SME questionnaire
Activity classification	Review or complete CDP-ACS information
Assessment of environmental issues	Assessment and identification of forests- and/or water-related dependencies, impacts, risks, and/or opportunities
Intent to submit	Request to disclose on climate change Request to disclose on additional environmental issues Intent to submit
Additional information (if relevant)	Commodities disclosure (F only) Operation of mines and mining projects during the reporting period

*** Please ensure this section is completed accurately so your organization is requested to disclose on the most relevant information**



Submit your questionnaire setup to start disclosing

✓

Choose your fee option

2

Submission lead confirmed

3

Manage requests

🕒

Complete questionnaire setup

Submit your questionnaire setup

This will activate your CDP questionnaire.

Your questionnaire setup is now ready to be reviewed and submitted by your Submission Lead. You can change your answers at any time. However, any significant changes may alter the questions in your questionnaire.

Submit



You can now begin the CDP Questionnaire

 Respond



Closing date : w/c November 17

Phase 2 of 3

Start your questionnaire

Your questionnaire has been customized based on your answers to the questionnaire setup.

[View Questionnaire >](#)

 You have 6 new requests
6 organizations are requesting you to disclose through CDP.



[View requests](#)

Admin fee

All eligible organizations pay an admin fee to disclose through CDP. As a not-for-profit organization, we rely on funding from a range of sources. This fee helps us cover our costs so we can keep delivering our services at a global scale.

 You have not selected a fee

[View fee options >](#)

 Data products and reports

See all your data products and disclosure data in CDP's legacy platform. >

Need support?

Find how to guides, videos and technical support in our knowledge articles.

[Visit the Help Center >](#)

 Guidance

CDP's guidance provides detailed advice for



Watch our most recent webinar.



View your requests

The **Requests** page of the CDP Portal enables you to access the list of organizations that are requesting your CDP Disclosure along with the environmental issues(s) they are requesting and the date they submitted their request. You can also see if your organization received a Capital Markets request.

Home

Questionnaire

Requests

On the left tab, click here to view your requests

Requests

Every year, organizations request disclosing organizations to report and share climate-related information through CDP. By confirming your participation, you agree to our [terms of disclosure](#).

You may have a request from CDP's 700+ Capital Market Signatories.

Total number of requests: 3

REQUESTED 3

FOR REVIEW 2

DELEGATED 2

SUBSIDIARIES 1

Requester	Requester type	Issue	Request date
CDP Capital Markets	CDP Capital Markets	Climate change, Water	Jun 4, 2025
Customer 1	Supply Chain	Climate change	Jun 6, 2025
Customer 2	Supply Chain	Climate change	Jun 5, 2025

Contact CDP if you need help understanding any of these requests.

Rows per page: 25 1-3 of 3



Support and Resources



Using CDP's Help Center

If you encounter any difficulties or have any questions:

1. Check CDP "[Knowledge Base](#)": repository of self-help articles for immediate support. Type a keyword to find related articles.
2. If no article helps you resolve your issue, log in on "[My Support](#)" and raise a ticket for CDP (it will link to your account) mentioning in the ticket title that you are our supplier

In case you want to reach out to your customer directly, always communicate your case number(s).

Help Center support is in multiple languages: English, Portuguese, Japanese, Chinese (Simplified), Spanish.



The image displays three sequential screenshots of the CDP Help Center website, illustrating the navigation path for users seeking support. Red arrows and boxes highlight the key navigation elements.

- Top Screenshot:** Shows the CDP logo and a navigation bar with a home icon, a "Knowledge Base" link (highlighted with a red box and arrow), a search icon, and a language dropdown set to "English". The main heading reads "Welcome to the CDP Help Center" with a subtext: "Use the search bar to explore our knowledge articles and find instant answers to your questions". A search bar is visible at the bottom.
- Middle Screenshot:** Shows the "Knowledge Base" page. The breadcrumb trail is "Home > Knowledge Base". The page title is "Knowledge Base". A paragraph explains that the Knowledge Base contains articles to help users use the platform and respond to CDP, noting they are created by the support team. A link to "be signed in" is highlighted with a red box and arrow. Below this, there are two expandable sections: "Understand CDP disclosure" and "Manage my account and access".
- Bottom Screenshot:** Shows the "My Support" page. The breadcrumb trail is "Home > My Support > Contact Support". The page title is "Contact our Support Team". A form field labeled "Subject *" contains the text "I need support trying to access the CDP questionnaire". The "My Support" link in the navigation bar is highlighted with a red box and arrow.

CDP Questionnaire Released (PDF)



Companies

Questionnaire and guidance for those responding to the CDP Full Corporate questionnaire in 2025

DOWNLOAD – MODULES 1 TO 6 (PDF) 

DOWNLOAD – MODULE 7 (PDF) 

DOWNLOAD – MODULES 8 TO 13 (PDF) 



Small and Medium Sized Enterprises (SMEs)

Questionnaire and guidance for those responding to the CDP SME Corporate questionnaire in 2025

DOWNLOAD – MODULES 14 TO 21 (PDF) 

Link:

[2025 Questionnaire and reporting guidance](#)

[2025 SME Questionnaire and Guidance](#)



Supplier Support Webinars

- The rest of our Supplier Support Webinars focus on the following topics:
 - **SME questionnaire**
 - **Climate Change**
 - **Water**
 - **Forests**
- Languages: English, Spanish, Portuguese, Chinese, Korean, Japanese, French, and German
- Find more information, registration links, and recording links at the webinar webpages.

Region	Languages	Webinar webpage
Asia Pacific	English, Korean	Watch recording here
China	Chinese	Watch recording here
Europe	English, German, French	Watch recording here
Japan	Japanese	Watch recording here
Latin America	Portuguese	Watch recording here
Latin America	Spanish	Watch recording here
North America	English	Watch recording here
UK, Middle East and Africa	English	Watch recording here



Resources

Resources for Disclosure in 2025

- ▼ [Questionnaire and reporting guidance 2025](#)
- ▼ [Corporate Disclosure Key Changes for 2025](#)
- ▼ [CDP Guidance and scoring methodology for companies](#)
- ▼ [CDP Help Center: Knowledge Base and Support Tickets](#)
- ▼ [FAQs: General disclosure information](#)

[CDP Carbon Accounting Webinars](#)

- ▼ [Scope 1 Emissions Training](#)
- ▼ [Scope 2 Emissions Training](#)
- ▼ [Other 2025 Standard Supplier Support webinar recordings](#)

GHG Emissions Accounting Resources and Science-Based Targets

- ▼ [EPA GHG Emissions Calculator](#)
- ▼ [GHG Protocol Corporate Standard](#)
- ▼ [GHG Protocol Calculation Tools](#)
- ▼ [CDP Technical Note on Science-Based Targets](#)
- ▼ [FAQs- The Science Based Targets Initiative](#)



SCORING
DEADLINE:
week commencing
15 September
2025



Any Questions?



An aerial photograph of a winding asphalt road that snakes through a dense forest. The trees are in various stages of autumn, with some showing vibrant yellows and oranges, while others are still green or have turned dark. The road has several curves and a few small white cars are visible on it. The overall lighting is soft, suggesting late afternoon or early morning. A large white diagonal line cuts across the left side of the image, separating the forest scene from a white background where the text is located.

Thank you!



For any questions, please visit cdp.net